
POLICY INFORMATION

www.signs4smiles.com / 606-643-6596 / signs4smiles@outlook.com

Our goal is to help you put a smile on the face of those that you love on a special day or at an event. Please read this entire document before booking and signing your agreement with Signs4Smiles, LLC.

Terms & Conditions: This document contains the terms and conditions for Signs4Smiles. By ordering any setup of items, you agree to be bound by the information set forth in these terms and conditions.

Rental Periods

Yard Card rental periods are 24-36 hours depending on schedules and setup. Extra days can be arranged during booking. Setup is done after dark the night before the requested display day. Take-down will occur after dark on the night of rental or early the next morning.

Other rentals are for 1 day periods. Drop off and setup is done approximately 8am and left until 8pm. If other arrangements need to be made, please be sure to discuss at time of booking.

Reservations, Refunds, & Cancellations

All services including yard card signs, balloon boxes, banners, and table decor are a rental and will remain the property of Signs4Smiles, LLC. A reservation/booking deposit of \$25 is required at time of booking. (The booking deposit will be deducted from the total amount) All orders must be paid in full 5 days prior to setup. Orders not canceled before 72 hours of setup will forfeit the reservation deposit. Cancellations within 72 hours will not be refunded. Refunds will only be given if Signs4Smiles must cancel due to inclement weather. (Please see additional inclement weather information) Refunds will not be given for the following:

- Client gives wrong address or homeowner requests us to remove or not install lawn display.
- Access being denied to a gated community.
- Animals that prevent the display from being setup.
- No refunds will be give for circumstances that prevent us from setting up the display that is out of our control.

You will be invoiced for missing or damaged display items. This includes any damage that may be done by yard work, animals, or children. A full yard card setup can cost up to \$700-\$1000 so we ask that you please take care of our signs.

Yard Card Greeting Restrictions

- Setup is done after dark the night before the requested date. Pickup will be after dark on the night of or the next morning. (If inclement weather is happening the night before the requested setup date, these will be installed before daylight on day of.)
- Do NOT allow yard work including mowing or weed whacking to occur while signs are installed. It can and will damage the signs. An additional cleaning fee of \$25-\$50 will be charged for any grass-stained items due to yard work.
- Do not allow animals to destroy or damage the yard sign while it is in installed.
- If you have a specific placement location request, please send a detailed email with pictures. Setup does need to occur in an area that works best for your yard. Slope or tree roots can factor in to the proper setup of the signs. We will make every effort to place it in the desired area. Please note: Once signs are installed, we may charge an additional setup fee to move the sign.
- Please water the yard on the day of setup to ensure easier placement of the signs. This is especially important during the dry summer months.
- Please ensure sprinklers are turned off at time of setup and during the time signs are installed.
- Please leave on front porch lights to help us navigate in the dark.
- Most displays are setup in front yards. Should a backyard be the desired area of installation, please discuss details during the booking.
- For the safety of everyone, especially children, please DO NOT allow anyone to play on or around the yard card display. Display setups will not safety support the weight of a child of a child or adult leaning, sitting, or playing on it.
- Please discourage all persons from playing on or around the display.
- We do ask that you take pride in your lawn display and treat it respect. Please do not move, damage, or destroy the items. If you run into any issues with placement, contact do us directly to discuss options.
- Please do not attach balloons to any part of the display.
- Signs4smiles LLC and all representatives are not responsible or liable for any injury or damage that may be caused to any person or personal property during the setup or removal of any rental.

Pricing:

Based on selected options, the price for my rental services will be calculated.

inclement Weather

We will not be able to deliver your yard card display if there is lightning, high winds, or other hazardous weather conditions that prevent setup or take down, or affect the stability and/or potential damage to the signs. Frozen grounds during the winter can make an install difficult. These conditions will be assessed throughout winter months. An option for placement is available if unable to place directly in the ground. If we are unable to reschedule the display greeting due to inclement weather, a refund will be honored.